## **Patient Portal Contact Information**

If you need assistance with your registration link or are having trouble logging in, don't hesitate to contact the location where you received care. If they cannot assist you, feel free to call the hospital directly—someone will be happy to help resolve the issue.

Livingston Hospital	270-988-2299
Cardiology Clinic	270-988-4434
Specialty Clinic	270-988-2650
Livingston Care Clinic	270-988-3839
Therapy Department	270-988-7213
Livingston Hospital Family Clinic	270-704-4131
Eddyville Family Medical Clinic	270-388-0620
Grand Lakes Clinic	270-362-8246



131 Hospital Drive Salem, KY 42078 Phone: 270-988-2299 | Fax: 270-988-4929

Ihhs.org



DEACONESS RENTUCKT PARTNER

How To Use the Patient Portal



A personalized patient portal that gives you a permanent home to organize your medical information.

## HOW TO SIGN UP AND ACCESS THE LIVINGSTON HOSPITAL PATIENT PORTAL

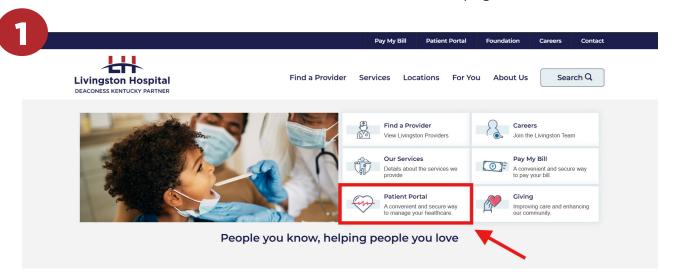
## There are two ways to sign up for the patient portal:

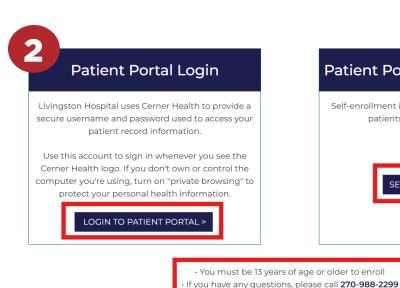
- ▶ The easiest way is to have the registration staff send you an enrollment email that will contain a registration link. Once you have that link, you'll be able to complete your enrollment.
- If you don't have an enrollment email you can opt to do self-enrollment instead.

## Ready to get enrolled? Simply follow the step-by-step instructions:

- **1.** When you visit the Livingston Hospital website, click the "Patient Portal" option on the main page.
- 2. From here you can choose 'LOGIN TO PATIENT PORTAL' or 'SELF-ENROLLMENT'. The easiest option is to receive an enrollment email from registration staff. Once you have received the registration link, you will be able to complete your enrollment.

- **3.** When you attempt to log in to your account, you will need to start and/or finish your enrollment from the registration link. You will receive an email that looks like example image 3 to the right.
- **4.** When you click on the enrollment link, you will be asked verification questions. Make sure to fill them out according to what is listed on your hospital chart. This will be case sensitive. You can verify your account using an email address. Example: Your first name will be your legal first name.
- **5.** If you are trying to use the self-enrollment option, you will be asked to enter information similar to what is shown on the right. Your first/last name will be case sensitive. This should be the same information that is listed on your chart.
- **6.** If you have forgotten your password or it says that it is invalid, you can try resetting it. Use the "Forgot password?" link that shows up on the login screen. You should receive an email that will let you reset the password.
- 7. When you log into the Livingston Hospital Patient Portal, the main page will load and should resemble the image above. The information shown depends on how many visits you've had with us. Your most recent visit details will appear on the right side of the page.







Livingston Hospital and Health Services<noreply@iqhealth.com>

To: 

Livingston Hospital and Health Services is inviting you to join Livingston Hospital and Health Services to connect w

To get connected with Livingston Hospital and Health Services, just follow these easy steps:

- 1. Access this link: Accept Invitation to Livingston Hospital and Health Services
- 2. Follow the steps outlined on the page.
- 3. Don't forget to complete this process soon because this email invitation will expire after 90 days. We will receive a new email invitation.

After you're connected, visit <a href="https://livingstonhospitalandhealthcareservices.iqhealth.com/">https://livingstonhospitalandhealthcareservices.iqhealth.com/</a> to continue interacting

Livingston Hospital and Health Services is your online connection to Livingston Hospital and H see the health and visit information kept in our electronic health record. You can also access a online health services.	The second secon
Answer the Security Question	
By verifying your information with Livingston Hospital and Health Services, you help us keep or information secure.  Date of birth	ur medical record
Month Day Year	
March • 6 2003	
Enter the year as 4 digits.	
Year you got married  2025  The answer to this security verification question may have been provided when you were invited to join.	Livingston Hospital DEACONESS KENTUCKY PARTINER
I agree to the Livingston Hospital and Health Services Terms of Use and Privacy Policy.	# Dashboard      Health Record     Health Profile     Results
Next, Create Your Account	Documents  Ø Medications
	■ Visit Summaries

English (United States) >

